



# TOWN OF PARADISE

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December 3, 2018

Ms. Paige St. John  
Los Angeles Times

RE: Your Public Records Request received November 30, 2018

Dear Ms. St. John:

I am writing to you concerning your request for public records that was received on November 30, 2018. The request is for numerous Town of Paradise public records. A copy of your request is attached.

Based on the very large volume of public records in your request relating to separate and distinct Town records, the time limit within which to provide the requested public records is being extended by an additional 14 days in accordance with Government Code Section 6253(c).

As such, the Town's response will be due on December 24, 2018.

Sincerely,

LAUREN GILL  
Town Manager

cc: Dwight L. Moore, Town Attorney  
Marc Mattox, Assistant Town Manager

## Volenski, Dina

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**From:** St. John, Paige <paige.stjohn@latimes.com>  
**Sent:** Friday, November 30, 2018 6:28 PM  
**To:** Volenski, Dina  
**Cc:** Serna, Joseph  
**Subject:** Los Angeles Times PRA: Paradise Code Red

Dina,

This is a request under the California Public Records Act.

Pursuant to the California Public Records Act (California Government Code §§ 6250), I hereby request the following records:

We are looking for all documents related to the City of Paradise use of CodeRed to provide CodeRed emergency alerts on November 8, including:

1. --the log of all CodeRed alerts issued on November 8, 2018, from 6:29 a.m. to midnight, inclusive.
2. --CodeRed software records showing the completion rate, completion time, and status of each of those alerts, including raw information if available on which numbers or contact entries were successfully reached, whether failed connections were redialed, and when.
3. --the list of all contact numbers in the CodeRed subscription database as of 6:30 a.m., Nov. 8 or thereabouts **preceding** the Camp Fire incident, for Paradise and surrounding areas affected by the fire. If redactions are required please preserve the residence street or other geographic reference that will identify the contact's location within census block group, evacuation zone or similar small geography.
- 4 --all communications by the city police, city manager, city mayor, city public works director, Emergency Operations Center director with representatives of OnSolve and/or CodeRed since Nov. 7, 2018.
5. --all internal department communications by the city police, city manager, city mayor, city public works director, Emergency Operations Center director, including city email, **personal email**, text messages, Facebook messages, Twitter DMs and other direct messaging applications, **regarding the Nov. 8 and subsequent issuance of CodeRed alerts**, failure of alerts to send, cell tower outages, fiber optic network outages, or the implementation of mass emergency warnings, including use of WEA (the federal Wireless Emergency Alert system), NOAA/NWS radio, IPAWS systems, or use of public sirens.

**I recognize that this is a substantial request, so ask that materials be provided as available, and that first priority be given to items 1, 2 and 3 regarding usage of CodeRed during the Camp fire incident.**

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Please do not hesitate to call me to discuss this request in any way, especially if you see alternative means to provide the same or similar material. **I consider this request of greatest public importance, a matter of life/safety not just for the victims of the Camp fire, but for others in California facing similar risks, and ask for expedited consideration.**

Sincerely,

Paige St. John

Los Angeles Times

cell 213.327.5779

paige.stjohn@latimes.com